

KAFSC

ANNUAL

REPORT

2007-08





## GREETINGS FROM KAFSC | 인사말

Warmest Greetings from the Korean American Family Service Center!

It is truly a blessing to be entrusted with the confidence and support of the community to deliver quality services for the past twenty years, and still continue to grow!

*20 years....* Without a doubt, this is a remarkable milestone for both KAFSC and the community we serve. We have weathered our share of difficult times over the past two decades, but have emerged even stronger as a beacon of hope for thousands who suffer from violence, fear and isolation. Our organization was built on the vision of our founding sisters and the many inspiring leaders who have enabled us to become the change that our community called for. Over the years, their dedication and hard work have brought hope to thousands of victims and transformed their lives. With our collective experiences and strengths, KAFSC will continue to build on this legacy, which requires that we must be the voice for the voiceless and the agent for change.

With the current economic downturn leading to cuts in both our public and private funding, KAFSC now faces a new set of challenges but we are determined to see this as a time of new opportunities. Since last year, we have been working to strengthen our infrastructure and enhance our program quality. Early this year, our board of directors and staff undertook an evaluation of our organization and mission, and reaffirmed our core services while broadening our mission statement. Preventing violence is vital to the health of our community, and only by working as partners in this effort can we effectively promote safe and healthy family relationships where respect, trust and dignity prevail.

We are pleased to present KAFSC's FY 2007-8 Annual Report, our first. We ask that you continue to support us, cheer our staff and volunteers, challenge us and ask important questions, but most of all, be our allies so that we can carry on our work in the years to come.

Without your leadership, encouragement and support, our accomplishments these past 20 years would not have been possible. Thank you!

Very truly yours,



*Sarah BJ Sung*  
Chair, Board of Directors



*Jungsook Grace Yoon*  
Executive Director



## PROGRAM HIGHLIGHTS | 프로그램과 서비스

KAFSC offers a broad range of programs and services for women, men, children and youth, without charge. Our counselors are bilingual and possess a master's degree in social work, counseling or therapy. All cases are kept strictly confidential, and we retain the right to their privacy except as required by law.

### ADULT PROGRAMS

#### 1. 24-HOUR CRISIS HOTLINE 718-460-3800

Open around the clock, seven days a week, our bilingual hotline offers crisis counseling, safety planning, and emergency shelter placement to victims of domestic violence, sexual assault, or other personal crisis, at any hour of the day or night. It also provides information, referral, and advocacy.

#### 2. INDIVIDUAL & FAMILY COUNSELING

KAFSC's core program is counseling, available to all clients (women, men, children, and youth) and including crisis intervention, and counseling on a short-term or longer-term basis. Our models are individual one-on-one sessions or integrated sessions including other family members. Counselors help to address a variety of problems usually triggered by domestic violence, sexual assault, child abuse, or other personal or family crisis. They involve a broad range of factors including emotional distress, depression, isolation, conflict, fear and anger. In addition to domestic violence and abuse, issues frequently include divorce, parenting, discipline, inter-generational conflict, poverty, crime, addiction, and bereavement.

#### 3. LEGAL AND SOCIAL SERVICE ADVOCACY

Domestic violence and sexual abuse survivors learn of their legal rights and options through free Legal Clinics and one-on-one consultations provided by attorneys from partner agencies such as Sanctuary for Families and Queens Legal Services. We provide other support including emergency cash and help to access health care and other public benefits, as well as court advocacy and interpretation for orders of protection, child custody, and other legal rights.

#### 2 4. WOMEN'S SUPPORT GROUP (WISH)

Women with Independence, Support and Hope was launched in 2003 for domestic violence survivors to gain self-awareness, confidence and self-reliance. Today it is an art-based support group that includes women from the community at large. Through a variety of art therapy activities members learn self-expression, communication skills, stress release, conflict resolution, and self-care. They meet weekly for 12 weeks to share experiences in a creative, safe, non-judgmental environment. Staff provides guidance, encouragement, and resources.

#### 5. SEXUAL ASSAULT INTERVENTION

KAFSC is the only organization in our community to offer assistance specifically to sexual assault and rape victims. We provide crisis intervention, counseling, court advocacy and support services to women and girls who have been victimized. Like domestic violence, this issue cuts across all ages and socio-economic strata, and is slowly gaining some awareness in our community although it continues to require extensive education and outreach.

#### 6. ECONOMIC EMPOWERMENT

Job readiness skills are provided to clients to gain self-confidence, basic skills, and economic self-sufficiency. A critical skill is English language ability, which is taught by volunteers in class sessions as well as in individual tutorial sessions. From time to time we conduct workshops on financial literacy, clerical skills and basic computer skills. We also offer interviewing skills and job referrals for clients who are ready to seek employment.

#### 7. INFORMATION AND REFERRAL

We handle requests for various types of information beyond our own programs and services, such as immigration and naturalization, access to entitlements, health care, child care, elder care, housing, and how to navigate the complex systems of the city's public schools and social service agencies. We make referrals to bilingual attorneys, shelters, medical services, and other social services and, where necessary, provide assistance and interpretation.



## CHILDREN AND YOUTH PROGRAMS

### 1. HODORI PROGRAM

Children ages 6-12 attend the year-round Hodori (Little Tigers) Program from 3-6pm everyday when school is in session, and for full days when school is not in session. Brought to the program by their parents or referred by school counselors, children engage in therapeutic, educational and recreational activities. Based on New York City's youth development framework, we provide holistic support to these children from mostly low-income families through creative enrichment activities and academic development programs that focus on building self-esteem, and improving communication and social skills. Where applicable, children receive individual counseling on a short or longer-term basis. Hodori parents are encouraged to interact with the staff regularly and attend monthly Parenting Education Workshops. Frequently, they seek counseling for themselves to cope with parenting, domestic violence, and other family issues. The Hodori Program is the only free after-school program for Korean American children in the community and because of the overwhelming need for it, there is presently a long waiting list.



### 2. YOUTH COMMUNITY PROJECT TEAM (YCPT)

YCPT is a student-led and operated group of local high school students dedicated to creating positive changes in the Korean American community. Through weekly discussions and analyses of the community's needs, these young volunteers determine, design and conduct their own projects and hone their team-building and leadership skills while assisting members of the community with special needs.



### 3. TEEN SUPPORT GROUP

KAFSC provides a supportive environment for clients ages 12-18 to share their thoughts and feelings on topics such as identity, peer and family relationships, dating violence, school, and personal and life goals. With guidance from a counselor, teens receive support and encouragement from each other. They view KAFSC as a positive and safe place to overcome their struggles through discussions, games and field trips. Counselors use facilitation techniques to help teens speak openly, develop self-awareness, empathy for others, and improve their social and conflict resolution skills.

### 4. UNNI-HYUNG MENTORING PROGRAM

This "big sister-big brother" program matches clients ages 7-18 with an adult, typically a young professional or older college student, who provides friendship and guidance. Through careful recruitment and screening of potential mentors, youngsters are matched with caring individuals who serve as both friend and role model. These positive relationships enable the mentors to help their little brothers and sisters broaden their interests, cope with identity issues, improve self-esteem and develop school and career goals.

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## COMMUNITY OUTREACH PROGRAMS

### 1. VOLUNTEER TRAINING

Twice a year an intensive 6-week training course prepares bilingual volunteers for work on the 24-hour hotline. Training is given on the nature and incidence of domestic violence, rape, sexual assault, child abuse, and other related issues. Volunteers learn techniques for crisis intervention and counseling, and details about community resources. When on hotline duty, volunteers are backed up by a staff counselor. When not covering the hotline, these volunteers provide valuable help and advocacy to clients in court, hospitals, schools, and social service agencies.



### 2. SILENT MARCH AGAINST DOMESTIC VIOLENCE

Every year during Domestic Violence Awareness Month (October), KAFSC organizes a silent march in partnership with local police, churches, various sister agencies and other community-based organizations to raise awareness about domestic violence and advance the cause of social justice for its victims. Participants march in silence through the streets of Flushing protected by police escorts, to honor the many lives lost to domestic violence and reaffirm our commitment to its eradication.

### 3. COMMUNITY EDUCATION AND OUTREACH

Our education and outreach consist of community workshops, speaking at local events, appearing on radio and TV, and regular articles in the Korean press. We visit schools, churches, hospitals, police stations, and other nonprofit and civic organizations. Subjects cover a broad range including parenting skills, communication skills, education, dating relationships, anger management, conflict resolution, sexuality, family dynamics, and other topical issues, as well as information on our programs and services. All our workshops are free and open to the public.



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# FY 2008 PROGRAM STATISTICS | 프로그램 통계 자료

## CLIENTS (UNDUPLICATED INDIVIDUALS) SERVED

1370

### DOMESTIC VIOLENCE & VICTIM SERVICES

- DV related Hotline Calls 454
- WISH Program Participants 12
- Legal Clinic Individual Participants 9
- Individual Counseling & Advocacy Sessions (Phone and In-person) 1250
- Volunteer Training Participants 60
- Total # of Hotline Volunteer Hours Spent 5400

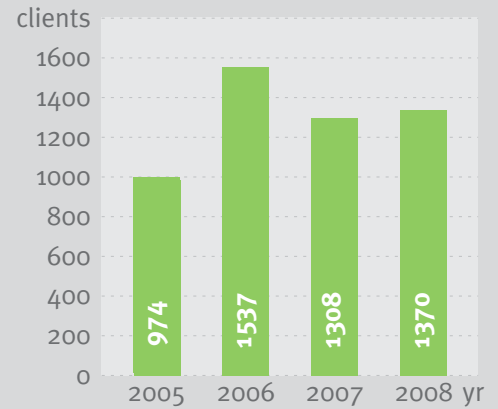
### EDUCATION | OUTREACH PROGRAM

- Public Education/Workshop Participants 210
- Community Outreach Events held 32
- Annual Silent March Participants 70
- Annual Asian Women Health Fair Participants 125
- KAFSC Newspaper Articles and Columns 66

### CHILDREN & YOUTH PROGRAM

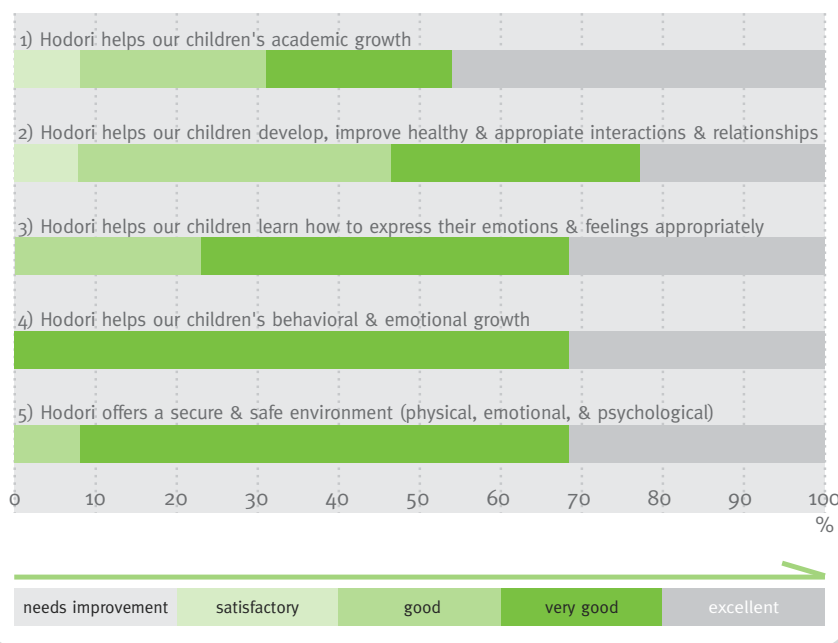
- Hodori Program Participants 124
- Group Parenting Participants 130
- Families receiving individual therapeutic counseling 4
- YCPT Members 40
- Mentoring Program Matches 4

[Number of Unduplicated Clients Served]



[Hodori Program Evaluation by Parents]

[Number of Children in Hodori After-School Program]



- Difficulty in Self Expression: 21%
- Disruptive Attention Seeking: 17%
- Social Adjustment: 15%
- Low Concentration: 14%
- Low Self Esteem: 12%
- Peer Conflicts: 11%
- Anger Management: 8%
- Attention-Deficit/Hyper Behavior: 4%

## PAST BOARD CHAIRS | 역대 이사장

1989-1991	Heung Soon Kang
1991-1993	Elizabeth Jo
1994-1996	Kwanghee Kim
1996-2003	Aiyoung Choi
2003-2005	Ellen Yoon
2006-2008	E. Julia Shin & Ellen S. Blau
2009-present	Sarah BJ Sung

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## PAST EXECUTIVE DIRECTORS | 역대 소장

1989-1993	Kwanghee Kim, MS
1993-1996	Jiyoung Kim, MPA
1996-1998	Hali Lee, MSW
1998-1999	Bona Lee, MPH
1999-2000	Insook Do, MDiv
2001-2004	Hae-Suk Theresa Chong, Ph.D.
2004-2008	Seon Ah Ahn, LCSW
2008-present	Jungsook Grace Yoon, MA

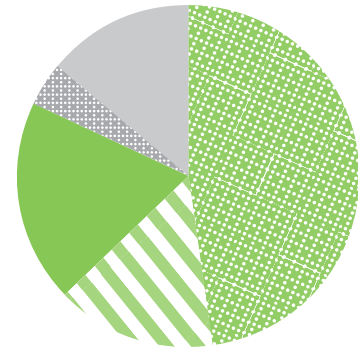
# FY 2008 FINANCIAL REPORT | 예산 보고

## (OCTOBER 2007 – SEPTEMBER 2008)

### SUPPORT & REVENUE

	FY 2008	FY 2007
Government Fees and Grants	\$ 384,729	\$ 411,306
Foundations/Corporations	\$ 126,297	\$ 144,092
Special Events (net of expenses)	\$ 156,795	\$ 124,058
Individual Donations	\$ 30,208	\$ 22,665
In-Kind Contributions	\$ 117,788	\$ 82,125
Other Income	\$ 1,164	\$ 24,001
<b>Total support and Revenue</b>	<b>\$ 816,981</b>	<b>\$ 808,247</b>

[FY 2008 Operating Revenue]

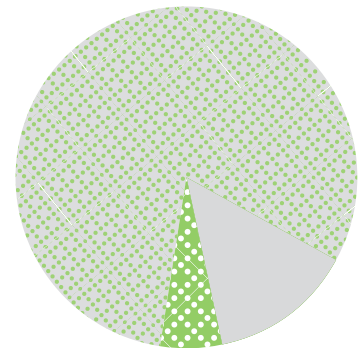


- Government Fees & Grants: 48%
- Foundation/Corporation: 15%
- Special Events, net of expenses: 19%
- Individual Donations: 4%
- In-kind Contributions: 14%
- Other Income: 0%

### EXPENSES

	FY 2008	FY 2007
Program Services	\$ 645,980	\$ 615,474
Supporting Services		
Administrative and General	\$ 110,130	\$ 116,143
Fundraising	\$ 45,794	\$ 70,875
<b>Total Expenses</b>	<b>\$ 801,904</b>	<b>\$ 802,492</b>
Change in Net Assets	\$ 15,077	\$ 5,755
Net Assets at beginning of year	\$ 92,938	\$ 87,183
Net Assets at end of year	\$ 108,015	\$ 92,938

[FY 2008 Operating Expenses]



- Program Services: 80.6%
- Administrative & General: 13.7%
- Fundraising: 5.7%

## **FY 2008 LIST OF FUNDERS (OCTOBER 2007 – SEPTEMBER 2008)**

*The generous and critical support we have received from foundations, businesses, and individuals, as well as grants from state and local government agencies, are the lifeblood that continues to keep us alive.*

*With each gift and grant, we received not only the vital funds to keep our work going, but also a strong affirmation of our mission, and what definitely feels like a personal encouragement for each of us to keep the faith, and stay the course.*

*We are grateful for the following funders whose generous support made our programs and services possible in FY 2008.*

ASIAN AMERICAN COMMUNITY FUND

AVON PRODUCTS FOUNDATION INC.

BEAUTIFUL FOUNDATION

CARNEGIE CORPORATION OF NEW YORK

DAPHNE FOUNDATION

PEPSICO FOUNDATION

U.S. DEPT. OF HEALTH & HUMAN SERVICES THROUGH CACF

NEW YORK CITY COUNCIL DISCRETIONARY FUND: DOVE INITIATIVE THROUGH SAFE HORIZON

NEW YORK CITY DEPT. OF MENTAL HEALTH & HYGIENE

NEW YORK CITY DEPT. OF YOUTH & COMMUNITY DEVELOPMENT

NEW YORK STATE CRIME VICTIMS BOARD

NEW YORK STATE DIVISION OF CRIMINAL JUSTICE SERVICES

NEW YORK STATE OFFICE OF CHILDREN AND FAMILY SERVICES

## FY 2008 DONORS | 도와주신 분들 (OCTOBER 2007 – SEPTEMBER 2008)

### \$10,000 & BEYOND

MOUNTAINSIDE GOSPEL CHURCH  
TIGER AISA MANAGEMENT, LLC  
DR. THOMAS KAHN & SI MI KAHN  
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E. JULIA SHIN & TANO SANTOS  
HELEN SONG & LAP CHAN

### \$5000-\$9999

C & J BROTHERS, INC.  
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E. SUE CHO  
MYUNG SHIN LEE & WHA SUP CHUNG

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CICI REALTY CORP.  
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AIYOUNG CHOI  
SAMANTHA CHOI  
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SOO KYUNG PARK  
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JENNY SOHN  
RUTH THOMAS-SUH & CHAN W. SUH  
MIN YOUNG D. YANG  
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ELLEN S. YOON  
HAE JA HELEN YOON, M.D.

### \$1,000 & BELOW

AMERICAN LAND TITLE AGENCY, INC.  
ASIAN AMERICAN FEDERATION OF NY  
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BOOKCHANGDONG SOONDUBU  
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NEW YORK WOMEN'S FOUNDATION  
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MARK CHO  
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MI-SUN CHO-FREEMAN  
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EUNSOOK PAI  
SONG NAM SUK  
HAE JA HELEN YOON, M.D.

## FY 2008 VOLUNTEERS | 자원봉사자

*Every day and in every way, the personal involvement of our volunteers—their understanding, enthusiasm, and support—provides the KAFSC with immense strength and inspiration. They are truly the unsung heroes of our success.*

We want to thank all our dedicated volunteers who have given their talents, skills, and countless hours to make our programs and services possible.

Sun Young An  
Mi Ri Bae  
Kyu Nan Chae  
Jeanie Chang  
Jin-Haw Choi Baek  
Eun Joo Chung  
Hanna Chung  
Hye Won Han  
Jung Won Hong  
Hye Sil Hyun  
Hye Seon Jeong  
David Jung  
In-Kyung Kang  
Jung Sook Kang

Ai Kyung Kim  
Doyeon Kim  
Moon Jeong Kim  
Sang Mi Kim  
Sooyoun Kim  
Suk Cha Kim  
Ye-Jin Kim  
Yeon Mi Kim  
Yong Hui Kim  
Young-Hyun Kim  
Jong Girl Kwon  
Yun Sook Kwon  
Eric Mehl  
Bich Na Lee

Chung Won Lee  
Eun Hwa Lee  
Soo Kyung Lee  
Yoon Sook Lee  
David Park  
Maryan Park  
Myung Sook Park  
Soo Kyung Park  
Sunmin Park  
Mi Young Shim  
Young Mi Yi  
Hyo Suk You  
Sohn Yum

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Kwang Hee Kim

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Jungsook Grace Yoon, MA

### STAFF

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Soojin Im, MA, Children's Program Director

Yun Suk Kim\*, Accounting Manager  
Nellie Sung\*, MA, Fundraising Consultant

Jong Hee Kim, MS, LCAT, ATR-BC, Senior Counselor  
Mi Jung You, MS, Hodori Program Coordinator

Marie B. Baek, MSW, Youth Counselor  
Heayeon Won, MA, Outreach Counselor  
Hyo Sik Kim, MA, Children's Counselor  
Seung Hee Han\*, MSED, Hodori Counselor  
Emil Kim\*, Hodori After-school Teacher  
Faith Bo Kyung Kim\*, Hodori After-school Teacher

### Hodori Teacher's Assistants\*

Hanna Min-Ji Chang, So Ra Kim,  
Jessica Kim, Keung M. Lee, Hee Rae Shin

Ji Hye Kang, Administrative Intern  
Kye Won Lee, Ph.D., International Intern  
from Seoul City Dept. of Youth

### CLINICAL ADVISOR

Hae Ahm Kim, M.D.

*\*part-time staff*





Korean American Family Service Center is a community-based, not-for-profit organization whose mission is to support and empower individuals, children, and families in the New York tri-state area to lead safe and healthy lives with dignity through counseling, education, and support services.

P. O. Box 541429 Flushing, NY 11354 | Office 718.460.3801 | Fax 718.460.3965  
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